



AGENTES DE CAMBIO PROGRAM CERTIFICATE

THIS IS TO CERTIFY THAT

SOFÍA ELIZABETH ACOSTA ORTIZ

*Concluded the 3 hours corresponding to the course "Lean Six Sigma White Belt"
and has been formally evaluated for its demonstrated knowledge, applied to a
continuous process of business improvement.*

September 2025



A handwritten signature in black ink, reading "Santiago Mayagoitia".

Santiago Mayagoitia
Operations Director Mexico
International Lean Six Sigma Group